Harris County Technical Strategy

Bruce High Chief Information Officer Harris County Information Technology Center



Master Plan

	"Informational"	"Interaction"	"Transactional"
Attributes	- An application w/ a simple,	- A fairly simple application	- Custom application
	familiar, and consistent user experience	- Customized end user interface	- Custom end user interface
	- Simple collaboration activities	- Portable and repeatable	 Data integrations w/ disparate data sources
	- No data integrations	 Data integrations w/ established web services 	- Centralized ITC supported
	- No analytical reporting	- Centralized ITC supported	application
	- Department level administration	application	-Workflow processing
	- Self provisioning ("self help")	 Shortened development life cycle required ("we need it fast") 	- Heavy reporting requirements
Current State	Web 1.0	Custom Coded Applications	JIMS
As of 2009	Collaboration 1.0	Commercial, off-the-shelf (COTS) Applications	GIS
	Web 2.0	Rapid Development	JIMS2
	Blogs, Wikis, RSS feeds, IM	Reusable / Repeatable Analytics / Reporting	IFAS 7.9
Current Needs	Customer Relationship Management Tools GIS 2.0		
	Content Management		
	Enterprise Records Management		
	Integration Strategy/Convergence		
	Enterprise Search		
	Mobility Solutions (Anywhere, Anytime, Anyway)		